HOW VISION BENEFITS OF AMERICA WORKS

**ELECTRONIC PROCESS**

1. **VBA brochure informs employee of plan benefits.**

2. **Employee may visit visionbenefits.com to search for a doctor (bold print) who does e-claims (no benefit form needed).**

3. **Simply make appointment with one of those doctors, saying that you are a VBA covered employee, and that you want to use the e-claim system.**

4. **The doctor verifies eligibility and provides vision examination.**

5. **Doctor orders prescription from VBA approved lab, verifies accuracy and dispenses Rx to employee.**

6. **VBA pays doctor for all covered professional services.**

**BENEFIT FORMS PROCESS**

1. **VBA brochure informs employee of plan benefits.**

2. **Employee may request vision care either by calling 1-800-432-4966 or by visiting visionbenefits.com.**

3. **VBA verifies eligibility and mails benefit form and current doctors’ list to employee.**

4. **Employee chooses anyone from VBA doctors’ list and makes appointment.**

5. **Employee presents benefit form at time of first visit and is examined by doctor (no paperwork for employee).**

6. **Doctor orders prescription from VBA approved lab, verifies accuracy and dispenses Rx to employee.**

7. **VBA pays doctor for all covered professional services.**