### FAQ – MACOS – HOW DO I CONNECT TO WILKES.EDU WIRELESS?

#### Purpose

• This guide details the steps to connect to the Wilkes.edu wireless network using MacOS

#### Requirements

- Active Wilkes account
- Computer running MacOS

#### Notes

- If your device is currently connected to a Wilkes wireless network, you may first need to forget the connection. Steps are provided in the Troubleshooting section of this guide
- When you change your Wilkes account password, you will need to update your device with your new password to avoid locking your account

# Process 1. Click the WiFi icon on the menu bar, in the top right corner of your desktop



2. Choose Wilkes.edu

(;•	Wilkes.edu		<b>a</b>
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3. Enter your Wilkes username and password and click Join

<b>?</b>	The Wi-Fi enterprise	network "Wilkes.edu" requires WPA2 e credentials.
	Username: Password:	<ul> <li>Show password</li> <li>Remember this network</li> </ul>
?		Cancel Join

 $4. \quad {\rm Click} \, {\rm Continue} \, {\rm when} \, {\rm prompted}$ 

	Verify Certificate	
<b>?</b>	Authenticating to network "Wilkes.edu" Before authenticating to server "WU-RADIUS.wilke the server's certificate to ensure that it is appropr To view the certificate, click 'Show Certificate'.	esu.wilkes.edu", you should examine riate for this network.
?	Show Certificate	Cancel Continue

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#### Troubleshooting

- If the connection is unsuccessful, you might have to remove any existing Wilkes wireless network profiles
  - 1. Click on the WiFi icon



2. Click on Network Preferences

Network Preferences...

3. Click Advanced...



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4. Select any of the Wilkes networks (Colonel, Colonel-Secure, Guest.Wilkes.edu, Student.Wilkes.edu, Wilkes.edu)

	Security	Auto-Join
Student.Wilkes.edu Wilkes.edu	WPA2 Enterprise WPA2 Enterprise	<ul> <li></li> <li></li> </ul>
🖌 Remember networks this c	omputer has joined	

5. Click the – sign button, Click **OK** 

Network Name	Security	Auto-Join
+ — Drag networks i	nto the order you prefer.	
	this computer has joined	
Remember networks	this computer has joined	
Remember networks Show legacy network	s and options	
Remember networks Show legacy network Require administrator au Change networks	as and options thorization to:	

- 6. Click **Apply** on the Network Preferences window
- 7. Attempt to connect to Wilkes.edu by repeating the steps in the Process section