

NICOLE C. PEZZINO, PHARMD, BCACP, CDCES

WORK ADDRESS

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Wilkes-Barre, PA 18766

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EDUCATION/TRAINING

Community Pharmacy Practice Residency 2015

University of North Carolina, Eshelman School of Pharmacy
Residency Director: Stefanie Ferreri, PharmD, CDE, BCACP, FAPhA
Accredited by the American Society of Health-System Pharmacists in
partnership with the American Pharmacists Association
Asheville, NC

Doctor of Pharmacy, Cum Laude 2014

University of Pittsburgh, School of Pharmacy
Pittsburgh, PA

Bachelors of Pharmaceutical Sciences 2012

Minor in Chemistry
University of Pittsburgh, School of Arts and Sciences
Pittsburgh, PA

ACADEMIC APPOINTMENTS

Associate Professor of Pharmacy Practice 2021-present

Wilkes University, Nesbitt School of Pharmacy
Wilkes-Barre, PA

Director of Community Outreach and Innovation 2019-present

Wilkes University, Nesbitt School of Pharmacy
Wilkes-Barre, PA

Assistant Professor of Pharmacy Practice 2015-2021

Wilkes University, Nesbitt School of Pharmacy
Wilkes-Barre, PA

Adjunct Instructor 2014-2015

University of North Carolina Eshelman School of Pharmacy
Asheville, NC

COMMUNITY PHARMACY CLINICAL PRACTICE SITES

Director of Community-based Pharmacy Residency Program 2020-present

Wilkes University/Weis Markets- Schnecksville, PA

Faculty Practice Site 2018-present

Weis Pharmacy- Schnecksville, PA

Faculty Practice Site 2015-2018

Weis Pharmacy- Nanticoke, PA

Residency Practice Site Walgreens Pharmacy- Asheville, NC <i>Preceptor: Andria Eker, PharmD, BCACP, CDE</i>	2014-2015
Pharmacy Intern Wegmans Pharmacy - Allentown, PA <i>Preceptor: Christopher Svetcov, PharmD</i>	2010-2014
Pharmacy Intern University Diabetes Associates - Pittsburgh, PA <i>Preceptor: Scott R Drab, PharmD, BC-ADM, CDE</i>	2010-2014
Pharmacy Intern Giant Eagle Pharmacy - Pittsburgh, PA <i>Preceptor: Michael Polischuk, PharmD</i>	2010-2014

GRANTS

Sub-contractor: Pennsylvania Pharmacists Association (PPA) and Pennsylvania Department of Health. Centers for Disease Control and Prevention. Harrisburg, PA. \$50,000. September 2023.

Type II Faculty Development Support Grant. Wilkes University. Wilkes-Barre, PA. \$2,000. March 2023.

Sub-contractor: Pennsylvania Pharmacists Association (PPA) and Pennsylvania Department of Health. Centers for Disease Control and Prevention. Harrisburg, PA. \$50,000. July 2022.

Wilkes University Mentoring Grant. Wilkes University. Wilkes-Barre, PA. \$3,730. June 2022 .

Pennsylvania Pharmacists Association (PPA). PPA Foundation Incentive Grant. \$1,000.00. Harrisburg, PA December 2021. (*faculty mentor*)

Pennsylvania Pharmacists Association (PPA). PPA Foundation Incentive Grant. \$1,000.00. Harrisburg, PA December 2020. (*faculty mentor*)

Wilkes University Mentoring Grant. Wilkes University. Wilkes-Barre, PA. \$4,579.48. June 2020.

Pharmacy Quality Alliance/ CVS Health Foundation. Scholars Program. Pharmacy Quality Alliance. Alexandria, VA. \$1,500. August 2019.

Type II Faculty Development Support Grant. Wilkes University. Wilkes-Barre, PA. \$2,000. March 2019.

Type II Faculty Development Support Grant. Wilkes University. Wilkes-Barre, PA. \$1,786.70. March 2018.

National Association of Chain Drug Stores (NACDS) Foundation Faculty Scholars Program. Faculty Scholars Program. National Association of Chain Drug Stores Foundation. Arlington, VA. \$3,500. January 2018.

Pennsylvania Pharmacists Association (PPA). Diabetes Prevention Program Development Grant. PA Department of Health. Harrisburg, PA. \$8,000. December 2017.

Pennsylvania Pharmacists Association (PPA). Diabetes Self-Management Education Development Grant. PA Department of Health. Harrisburg, PA. \$6,000. August 2017.

Student Mentoring Grant. Innovative Pharmacy Practices. Wilkes University. Wilkes-Barre, PA. \$2,000. April 2016.

Type II Faculty Development Support Grant. Wilkes University. Wilkes-Barre, PA. \$2,000. March 2016.

BIBLIOGRAPHY

REFEREED ARTICLES

Litvak I, Nguyen K, **Pezzino NC**. Community pharmacists' perceptions on their role in counseling patients on lifestyle modifications. *Journal of American Pharmacists Association*. 2023;63(4):S57-S63.

Kieck D, Ostir S, Blair J, Yenser E, Chapin M, Lovett S, **Pezzino NC**. Patient Perceptions of a Student-Led Remote Hypertension Education Program. *Journal of the American College of Clinical Pharmacy*. 2021;4:1315-1323.

Pezzino NC, Marciniak MW, Smith M, Ferreri SP. Physician-Reported Factors that Encourage Collaboration with Community Pharmacists. *Journal of American Pharmacists Association*. 2017;57(3):S279-S283.

BOOK CHAPTERS

Olenak JL, **Pezzino NC**. Chapter 7: Musculoskeletal Injuries and Disorders. In: Krinsky D, et al *Handbook of Nonprescription Drugs*. 21st edition. Washington, DC: American Pharmacists Association; 2023.

Pezzino NC, Hall DL. Type 2 diabetes mellitus: New onset. In: Schwinghammer TL, ed. *Pharmacotherapy casebook: A patient-focused approach*. 12th ed. New York, NY: McGrawHill, 2023. Case answers provided in: *Instructor's Guide to Accompany the Pharmacotherapy Casebook*. 12th ed. New York, NY: McGraw-Hill, 2023.

Olenak JL, **Pezzino NC**. Chapter 7: Musculoskeletal Injuries and Disorders. In: Krinsky D, et al *Handbook of Nonprescription Drugs*. 20th edition. Washington, DC: American Pharmacists Association; 2020.

Pezzino NC, Drab SR, Hall DL. Type 2 diabetes mellitus: New onset. In: Schwinghammer TL, ed. *Pharmacotherapy casebook: A patient-focused approach*. 11th ed. New York, NY: McGrawHill, 2020. Case answers provided in: *Instructor's Guide to Accompany the Pharmacotherapy Casebook*. 11th ed. New York, NY: McGraw-Hill, 2020.

Pezzino NC, Drab SR, Hall DL. Type 2 diabetes mellitus: New onset. In: Schwinghammer TL, ed. *Pharmacotherapy casebook: A patient-focused approach*. 10th ed. New York, NY: McGrawHill, 2016. Case answers provided in: *Instructor's Guide to Accompany the Pharmacotherapy Casebook*. 10th ed. New York, NY: McGraw-Hill, 2016.

REFEREED CONTINUING EDUCATION ARTICLES

Pezzino NC. The role of the pharmacist in shingles vaccination recommendations: the critical need to educate, motivate, and increase access, featuring patient counseling video vignettes. *Pharmacy Times CE*. 1 November 2022. Available at: <https://www.pharmacytimes.org/courses/the-role-of-the-pharmacist-in-shingles-vaccination-recommendations-the-critical-need-to-educate-motivate-and-increase-access-featuring-patient-counseling-video-vignettes>.

Knapp K, **Pezzino NC**. Empowering technicians to call the shot: increasing the uptake of the influenza vaccine in the community pharmacy. *Pharmacy Times CE*. 16 November 2018. Available at: <https://www.pharmacytimes.org/on-demand/empowering-technicians-to-call-the-shot-increasing-the-uptake-of-the-influenza-vaccine-in-the-community-pharmacy>.

Pezzino NC. Caring for Contact Lenses: A Guide for the Pharmacist. *PowerPak CE*. 31 July 2017. Available at: <https://www.powerpak.com/course/preamble/115253>.

Pezzino NC. Are Probiotics Right for this Patient? Individualizing Recommendations for Disease Management and Health Maintenance. PowerPak CE. 27 April 2017. Available at: <https://www.powerpak.com/course/preamble/114842>.

REFEREED ABSTRACTS AND POSTER PRESENTATIONS

DiPaolantonio R, **Pezzino NC.** Assessing strategies during the mid-implementation of an automatic prescription refill service in a chain community pharmacy. Poster presentation at the APhA Annual Meeting 2023. Phoenix, AZ.

Litvak I, **Pezzino NC.** Community Pharmacists' Perceptions on their Role in Counseling Patients on Lifestyle Modifications. Poster presentation at the APhA Annual Meeting 2022. San Antonio, TX.

Lovett SG, Nguyen K, Cicco N, Seipp R, **Pezzino NC.** Community pharmacists' perceptions of their role in caring for mental health issues. Poster presentation at the APhA Annual Meeting 2021. [Virtual].

Nicholson A, **Pezzino NC.** An evaluation of providers' perceptions on medication safety interventions by community pharmacists. Poster presentation at the PQA Annual Meeting 2020. [Virtual].

Moll D, Jones K, **Pezzino NC.** Pharmacist GRIT Assessment and its Association to the Medication Therapy Management Services Completion Rates. Poster presentation at the ASHP Mid-Year Meeting 2019. Las Vegas, NV.

Pezzino NC, Longyhore DS, Olenak JL. Patient-reported factors associated with improved motivation and retention in a diabetes prevention program hosted by a community pharmacist. Poster presentation at the AACP Annual Meeting 2019. Chicago, IL.

Kempa K, Stevens A, **Pezzino NC.** Impact of accountability on healthy habits and academic performance in pharmacy students. Poster presentation at the AACP Annual Meeting 2018. Boston, MA.

Pezzino NC, Longyhore DS. Pharmacist-reported barriers and their association to the completion of comprehensive medication reviews. Poster presentation at the APhA Annual Meeting, Nashville, TN. JAPhA 2018.

Kramer K, Sarver C, **Pezzino NC.** Impact of integrating technology for improving medication adherence in college students. Poster presentation at the APhA Annual Meeting, Nashville, TN. JAPhA 2018.

Pezzino NC, Marciniak MW, Smith M, Ferreri SP. Establishing Collaborative Practice Agreements between Community Pharmacists and Physicians: Physician-Reported Factors that would Encourage Collaboration. Poster presentation at the APhA Annual Meeting, San Diego, CA. JAPhA 2015;55:e113-e263.

NON-REFEREED ARTICLES AND PAPERS

Pezzino NC. Launching a diabetes prevention program within a community pharmacy. Published in Pharmacy Today November 2018. Available at: [https://www.pharmacytoday.org/article/S1042-0991\(18\)31500-7/fulltext](https://www.pharmacytoday.org/article/S1042-0991(18)31500-7/fulltext).

Pezzino NC, Sevin A. A professional and personally rewarding opportunity. Published in APhA Transitions Article January 26, 2017.

NON-REFEREED ABSTRACTS AND POSTER PRESENTATIONS

Chapin M, Ostir S, Yenser E, Blair J, Kieck D, **Pezzino NC.** Student-driven remote hypertension monitoring program. Poster presentation at the PPA MidYear Meeting 2021. [Virtual]

Jones K, **Pezzino NC**. Pharmacist GRIT assessment and its association to the medication therapy management completion rates. Poster presentation at the 7th Annual Wilkes University Research Symposium 2019, Wilkes-Barre, PA.

Pezzino NC, Morcom C, Wood R. Patient-reported factors associated with improved motivation and retention in a diabetes prevention program hosted within a community pharmacy. Poster presentation at the 7th Annual Wilkes University Research Symposium 2019, Wilkes-Barre, PA.

Fox D, Shumlas L, **Pezzino NC**. Patient preference: an insight to factors that influence community pharmacy choice. Poster presentation at the PPA Annual Meeting 2018, Lancaster, PA.

Kempa K, Stevens A, **Pezzino NC**. Impact of accountability on healthy habits and academic performance in pharmacy students. Poster presentation at the PPA Annual Meeting 2018, Lancaster, PA.

Kramer K, Sarver C, **Pezzino NC**. Impact of integrating technology for improving medication adherence in college students. Poster presentation at the PPA Annual Meeting 2018, Lancaster, PA.

Morcom C, Traylor CA, **Pezzino NC**. The effects of topical pain creams: A solution to oral opioids. Poster presentation at the PPA Annual Meeting 2018, Lancaster, PA.

Kempa K, **Pezzino NC**. Utilizing student pharmacists to drive medication therapy management services in the community setting. Poster presentation at the ASHP Midyear Meeting 2017, Orlando, FL.

Shah V, Franko T, **Pezzino NC**. Impact of a structured residency preparation program on match results: one year later. Poster presentation at the ASHP Midyear Meeting 2017, Orlando, FL.

Shah V, Franko T, **Pezzino NC**. Impact of a structured residency preparation program on match results. Poster presentation at the ASHP Midyear Meeting 2016, Las Vegas, NV.

Pezzino NC, Svetcov, C, McGivney MS. Student Pharmacist's Role in Overcoming the Barriers to Non-Adherence in the Community Setting. Poster presentation at the PPA Annual Meeting 2013, Harrisburg, PA.

PROFESSIONAL DEVELOPMENT PROGRAMS

"Transitioning from COVID to Other Valuable Vaccinations". **Pezzino NC**, Stoner M. Presentation at Good Neighbor Pharmacy ThoughtSpot Tradeshow. Las Vegas, NV. August 2023.

"Getting Up to Speed with Diabetes Clinical Updates and Billing Opportunities". **Pezzino NC**, Stoner M. Presentation at Good Neighbor Pharmacy ThoughtSpot Tradeshow. Las Vegas, NV. August 2023.

"Exploring Diabetes Guideline Updates and Billing Opportunities". **Pezzino NC**. Presentation at Cardinal Health ABC National Tradeshow. Boston, MA. July 2023.

"Getting Up to Speed with Recommendations and Medical Billing Opportunities for Vaccines". **Pezzino NC**. Presentation at Cardinal Health ABC National Tradeshow. Boston, MA. July 2023.

"Assessing strategies during the mid-implementation of an automatic prescription refill service in a chain community pharmacy". DiPaolantonio R, **Pezzino NC**. Presented at Pennsylvania Society of Health System Pharmacists. April 2023.

"Disease State Refresher 2023 Patient Case Applications". **Pezzino NC**. Presented to National Community Pharmacy Fellowship Program [Virtual]. March 2023.

"Disease State Refresher 2023". **Pezzino NC**. Presented to National Community Pharmacy Fellowship Program [Virtual]. March 2023.

"DSMES Standards Training 2023". **Pezzino NC**, Beimel M. Presented at Pennsylvania Pharmacists Association Midyear Meeting. Harrisburg, PA. February 2023.

"New Drug Approvals". **Pezzino NC**. Pharmacy Times Continuing Education [Virtual]. January 2023.

"Don't *Weight* Too Late: Promoting Healthy Habits for Patients". **Pezzino NC**, Wieand L. Presented at McKesson IdeaShare [Virtual]. November 2022.

"DPP Recruitment, Retention, Engagement 101". **Pezzino NC**, Litvak I, Everett N, Patestos E. Presented at Pennsylvania Pharmacists Association Annual Meeting. Poconos, PA. October 2022.

"Getting CDC Recognition for Diabetes Prevention Program: What do Community pharmacies need to know". **Pezzino NC**, Hartzell K. Presented at Pennsylvania Pharmacists Association Meeting. Poconos, PA. October 2022.

"2022 Diabetes Update". **Pezzino NC**, Casciole M. Presented at Pennsylvania Pharmacists Association Meeting. Poconos, PA. October 2022.

"DSMES Standards Workshop". **Pezzino NC**, Beimel M. Presented at Pennsylvania Pharmacists Association Meeting. Poconos, PA. October 2022.

"DSMES Standards Update 2022". **Pezzino NC**, Beimel M. Presented at Pennsylvania Pharmacists Association Meeting. Poconos, PA. October 2022.

"Midpoint Community Pharmacy Check In: Is Your Pharmacy Technology Ready to the Pandemic Finish Line?". **Pezzino NC**, Hartzell K. Presented at Pennsylvania Pharmacists Association Meeting. Poconos, PA. October 2022.

"What You Need to Know about New Drugs Hitting the Market this Year". **Pezzino NC**. Presentation at Good Neighbor Pharmacy ThoughtSpot Tradeshow. Las Vegas, NV. July 2022.

"What You Need to Know about New Drugs Hitting the Market this Year". **Pezzino NC**. Presentation at Cardinal ABC National Tradeshow. Las Vegas, NV. July 2022.

"Community Pharmacists' Perceptions on their Role in Counseling Patients on Lifestyle Modifications". Litvak I, **Pezzino NC**. Presented at Eastern States Pharmacy Conference [Virtual]. May 2022.

"Top-Down and Bottom-Up: Integrating Holistic Perspectives to Deliver Patient Care Interventions in Community Pharmacy". Easter J, **Pezzino NC**. Presented at Pharmacy Quality Alliance Annual Meeting. May 2022. Baltimore, MD.

"Don't Sugar Coat It: A Diabetes Update". **Pezzino NC**. Presented to MMCAP Infuse Group [Virtual]. April 2022.

"Pharmacists' Role in Patient Care during the COVID-19 Pandemic". **Pezzino NC**. Presented at Hygeia Day for Lambda Kappa Sigma [Virtual]. March 2022.

"Integrating Nutrition and Physical Activity". Litvak I, **Pezzino NC**, Wieand L. Presented at Pharmacists Association Mid-Year Meeting [Virtual]. February 2022.

"DSMES Monitoring, Problem Solving and Taking Medications". **Pezzino NC**, Yoder A. Presented at Pharmacists Association Mid-Year Meeting [Virtual]. February 2022.

"DSMES Accreditation Bootcamp". **Pezzino NC**, Beimel M. Presented at Pharmacists Association Mid-Year Meeting [Virtual]. February 2022.

“Disease State Refresher Patient Case Application” **Pezzino NC**. Presented for National Community Pharmacy Association Fellowship Program [Virtual]. December 2021.

“The Role of Pharmacists in Patient Care During the COVID-19 Pandemic”. **Pezzino NC**. Presented for Pharmacy Times Continuing Education [Virtual]. December 2021.

“New Drugs and Clinical Pearls 2021”. **Pezzino NC**. Presented at National Community Pharmacists’ Association Annual Meeting. Charlotte, NC. October 2021.

“Level-up your DSMES Post-Accreditation Resources”. Steiner B, **Pezzino NC**. Presented at Pennsylvania Pharmacists Association Annual Meeting. Lancaster, PA. September 2021.

“Diabetes Prevention Program Overview”. **Pezzino NC**, Hartzell K. Presented at Community Pharmacy Enhanced Services Network [Virtual]. August 2021.

“What You Need to Know about New Drugs Hitting the Market this Year”. **Pezzino NC**. Presented at Good Neighbor Pharmacy ThoughtSpot Tradeshow [Virtual]. August 2021.

“What You Need to Know about New Drugs Hitting the Market this Year”. **Pezzino NC**. Presented at Cardinal Retail Business Conference 2021 [Virtual]. July 2021.

“Let’s Tik-Talk About It”. **Pezzino NC**, Ference K. Presented at AACP Lab Sig Business Meeting Roundtable Session [Virtual]. July 2021.

“Community Residency – What Is it?” **Pezzino NC**. Presented at North Carolina Association of Pharmacists Conference 2021 [Virtual]. June 2021.

“Evaluating community pharmacists’ perceptions of their role in caring for mental health issues.”. Lovett SL, Nguyen K, **Pezzino NC**. Presented at Eastern States 2021 Conference [Virtual]. April 2021.

“Identifying Opportunities to Improve Patient Safety in the Community Pharmacy Setting”. Lovett SL, Cicco N, **Pezzino NC**. Presented at Weis Markets 2021 Pharmacy Residency Symposium [Virtual]. May 2021.

“Student Impact on COVID-19”. Mabry E, **Pezzino NC**. Presented at Pennsylvania Pharmacists Care Network Meeting [Virtual]. March 2021.

“And the Award for Outstanding Pharmacy Role in Driving Clinical Services: Student Pharmacists”. Kieck D, **Pezzino NC**. Presented at Pennsylvania Pharmacists Association Mid-Year Meeting [Virtual]. February 2021.

“Keeping Group Sessions Sweet. Tips and Tricks on Facilitating Meaningful Group Sessions for Patients with Diabetes”. Denger E, **Pezzino NC**. Presented at Pennsylvania Pharmacists Association Mid-Year Meeting [Virtual]. February 2021.

“Sweetening the Deal: Creating an Effective Recruitment Plan”. **Pezzino NC**. Presented at Pennsylvania Pharmacists Association Mid-Year Meeting [Virtual]. January 2021.

“DSMES from Start to Accreditation”. **Pezzino NC**, Beiml M. Presented at Pennsylvania Pharmacists Association Mid-Year Meeting [Virtual]. January 2021.

“The Current is Chancing: Engaging Patients with Diabetes in an Appointment-based Model” **Pezzino NC**. Presented at Pennsylvania Pharmacists Association Annual Meeting [Virtual]. October 2020.

“Changing the Tide: Evaluating Prescriber Perceptions of Pharmacists’ Med Safety Interventions”. Nicholson A, **Pezzino NC**. Presented at Pennsylvania Pharmacists Association Annual Meeting [Virtual]. October 2020.

"What You Need to Know about New Drugs Hitting the Market this Year". **Pezzino NC**. Presented at Good Neighbor Pharmacy ThoughtSpot 2020 National Tradeshow. Orlando, FL [Virtual]. August 2020.

"Disease State Refresher". **Pezzino NC**. Invited Faculty for the National Community Pharmacy Association fellowship program. Alexandria, VA [Virtual]. August 2020.

"Connect, Collaborate and Create your DSME Accreditation ". Higginbotham S, **Pezzino NC**. Presented at Pennsylvania Pharmacists Association Mid-Year Meeting. Harrisburg, PA. January 2020.

"Connect, Collaborate and Create Your Individual and Group Facilitated Diabetes Sessions". Higginbotham S, **Pezzino NC**. Presented at Pennsylvania Pharmacists Association Mid-Year Meeting. Harrisburg, PA. January 2020.

"Connect, Collaborate and Create Your DSMES Accreditation Materials with S.M.A.R.T. GOALS, Documentation, and Quality Improvement". Higginbotham S, **Pezzino NC**. Presented at Pennsylvania Pharmacists Association Mid-Year Meeting. Harrisburg, PA. January 2020.

"#VaxWithMe, a Look into the History of Anti-Vaxxers and Where We Go from Here". Morcom C, **Pezzino NC**. Presented at Pennsylvania Pharmacists Association Mid-Year Meeting. Seven Springs, PA. January 2020.

"Access to Care and Medications". **Pezzino NC**. Presented at Pharmacy Quality Alliance Leadership Summit 2019. Alexandria, VA. November 2019.

"Wilkes University ACTIONS for the National Day of Service". Hertzog L, **Pezzino NC**. Presented at ACT Pharmacy Collaborative. Virtual presentation. November 2019.

"An impact of Epidemic Proportions: the Pharmacists Role in the Opioid Epidemic". Lussier M, Hertzog L, **Pezzino NC**. Presented at Lehigh Valley Pharmacists Association Meeting. Lehigh Valley, PA. October 2019.

"Immunizations and Vaccines: Confidence and Hesitancy". Webly T, **Pezzino NC**, Brazil P. Presented at Luzerne County Medical Society Foundation. Wilkes-Barre, PA. September 2019.

"New Drug Update 2019". **Pezzino NC**. Presented at Good Neighbor Pharmacy ThoughtSpot 2019 National Tradeshow. Las Vegas, NV. July 2019.

"Diabetes Management Across the Continuum of Care". **Pezzino NC**, Donihi AC. Presented for University of Pittsburgh Spring 2019 Preceptor CE Seminar. Pittsburgh, PA. May 2019.

"Identifying Key Community Partners to Enhance Diabetes Programs within a Community Pharmacy ". **Pezzino NC**. Presented at American Pharmacists Association Annual Meeting. Seattle, WA. March 2019.

"Preparing your DSMES Submission Binder". **Pezzino NC**. Presented for Pennsylvania Pharmacists Association. Webinar presentation. March 2019.

"Battling through DSMES Accreditation". Higginbotham S, **Pezzino NC**. Presented at Pennsylvania Pharmacists Association Mid-Year Meeting. Gettysburg, PA. January 2019.

"The Battle is Real...Recruiting, Retaining and Revenue for DSMES". **Pezzino NC**. Presented at Pennsylvania Pharmacists Association Mid-Year Meeting. Gettysburg, PA. January 2019.

"PharmTalk: Utilizing Student Pharmacists to Drive Clinical Services in a Community Pharmacy". **Pezzino NC**. Presented at American Pharmacists Association Annual Meeting. Nashville, TN. March 2018.

"Keep Calm and Focus on the Evidence for the Management of Diabetes: A Diabetes Update". **Pezzino NC**. Presented at Pennsylvania Pharmacists Association Mid-Year Meeting. Lancaster, PA. January 2018.

“Keep Calm and Carry on Through AADE DSME Accreditation”. Higginbotham S, **Pezzino NC**. Presented at Pennsylvania Pharmacists Association Mid-Year Meeting. Lancaster, PA. January 2018.

“Guideline Update Series: Diabetic Neuropathy”. **Pezzino NC**. Presented for The Collaborative Education Institute. Webinar-based Continuing Education. September 2017.

“Safari Ride Through the Jungle of Healthcare: Destination Community Pharmacy Based Patient Care Services”. **Pezzino NC**, Olenak JL. Presented at Pennsylvania Pharmacists Association Annual Meeting. Poconos, PA. September 2017.

“Injecting Change is an Insul-win”. **Pezzino NC**. Encore Presentation at Lehigh Valley Pharmacists Association Meeting. Bethlehem, PA. September 2017.

“Injecting Change is an Insul-win”. **Pezzino NC**. Encore Webinar Presentation for Pennsylvania Pharmacists Association. Harrisburg, PA. August 2017.

“Thriving in Transitions”. **Pezzino NC**. Presented at Lambda Kappa Sigma Annual Meeting. Atlanta, GA. August 2017.

“Oral Pharmacotherapy Update in Diabetes”. Drab SR, **Pezzino NC**. Presented for DM Educate. Pittsburgh, PA. July 2017.

“New Practitioner Network: Thriving in Transitions”. **Pezzino NC**. Presented at American Pharmacists Association Annual Meeting. San Francisco, CA. March 2017.

“Interviewing 101”. Shah V, **Pezzino NC**. Presented at Pennsylvania Pharmacists Association Annual Meeting. Lancaster, PA. January 2017.

“Injecting Change is an Insul-win”. **Pezzino NC**, Drab SR. Presented at Pennsylvania Pharmacists Association Annual Meeting. Lancaster, PA. January 2017.

“Pennsylvania Laboratory License 101”. **Pezzino NC**, Berenbrok L. Presented at Pennsylvania Pharmacists Association Mid-year Meeting. King of Prussia, PA. September 2016.

“Innovative Strategies to Enhance Co-Curricular Service Learning Experiences”. **Pezzino NC**, Malinowski J. Presented at American Association of Colleges of Pharmacy Annual Meeting. Anaheim, CA. July 2016.

“Diabetes Update 2016”. **Pezzino NC**. Presented at Nurse Practitioners of Northeast Pennsylvania Annual Meeting. Scranton, PA. May 2016.

“Interviewing 101”. Shah V, Franko T, **Pezzino NC**. Presented at Pennsylvania Pharmacists Association Annual Meeting. Harrisburg, PA. January 2016.

“Oral Pharmacotherapy in Diabetes”. Drab SR, **Pezzino NC**. Presented for DM Educate. Pittsburgh, PA. July 2015.

“Insulin Therapy”. Drab SR, **Pezzino NC**. Presented for DM Educate. Pittsburgh, PA. July 2015.

“Non-Insulin Injectables”. Drab SR, **Pezzino NC**. Presented for DM Educate. Pittsburgh, PA. July 2015.

“Utilizing Student Pharmacists to Drive Clinical Services in the Community Pharmacy”. **Pezzino NC**. Presented at North Carolina Pharmacists Association Annual Meeting. Raleigh, NC. October 2015.

“Physician-Reported Factors that Encourage Collaboration with Community Pharmacists”. **Pezzino NC**. Presented at Research in Education and Practice Symposium Annual Meeting. Chapel Hill, NC. May 2015.

“The 8 P’s to Improving Adherence”. **Pezzino NC**. Presented at American Pharmacists Association Annual Meeting. San Diego, CA. March 2015.

CREDENTIALS

Board Certified Ambulatory Care Pharmacist (BCACP) #6150983	2017
Laboratory Director (CLIA ID #39D2125880; Laboratory ID #35470 & #35471)	2017
Certified Diabetes Care and Education Specialist (CDCES) #21600529	2016

CERTIFICATE TRAINING

ASHP, Well-Being Ambassador Program	2023
APhA, Pharmacy-based Test to Treat Certificate	2023
PPCN, Patient Care Training, Lead Trainer	2023
PQA Medication Use Quality Certificate	2020
ADCES DSMES Program Management Certificate	2020
Group Lifestyle Balance Diabetes Prevention Program, Master Trainer	2019
Group Lifestyle Balance Diabetes Prevention Program, Lifestyle Coach	2018
APhA Medication Therapy Management Certification, Train-the-Trainer	2017
PPCN, Patient Care Training, Train-the-Trainer	2017
APhA Advanced Preceptor Training	2017
PPCN, Patient Care Training Certification	2017
NACDS Comprehensive Motivational Interviewing Training for Health Care Professionals	2017
APhA Immunization Train-the-Trainer Certification	2016
NACDS Community Pharmacy-Based Point-of-Care Testing, Train-the-Trainer	2015
NACDS Community Pharmacy-Based Point-of-Care Testing Certification	2015
Teaching Certificate Program, Mountain Area Health Education Center	2015
APhA Medication Therapy Management Certification	2015
APhA Cardiovascular Certification	2015
APhA Diabetes Care Certification	2014
APhA Immunization Certification	2012

ACADEMIC TEACHING EXPERIENCE

Didactic Teaching*Nesbitt School of Pharmacy, Wilkes University***PHA 401: Pharmacy Care Lab I**

Required 1-credit course for professional year 2 students

2023-2021	Physical Assessment and Point-of-Care Testing (four-week series)	65 students	18 hours
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PHA 501: Pharmacy Care Lab V

Required 1-credit course for professional year 3 students

2023	Social Determinants of Health (SDoH)	65 students	3 hours
2023-2017	Adherence Barriers	72 students	9 hours
2021-2017	Device Demonstration		
2021-2017	Pharmacists Patient Care Process Assessment		
2016	Medication Therapy Management Part 1	68 students	9 hours
	Medication Therapy Management Part 2		
	Medication Therapy Management Part 3		

Pharmacist Patient Care Process Case

PHA 398: Diabetes Prevention Program Lifestyle Coach Training

Course Coordinator and Master Trainer

Elective 2-credit course for professional year 2 and 3 students

2021-2022	14-week Lifestyle Coach Training program with CDC-approved curriculum	15 students	1.5 hours
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PHA 398: Innovations in Community Practice

Course Coordinator

Elective 2-credit course for professional year 2 and 3 students

2019-2020	Research-based elective	3 students	1.5 hours
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PHA 526: Endocrine Disorders and Women's Health Issues

Required 2-credit course for professional year 3 students

2019-2016	Diabetes (General overview)	71 students	2 hours
	Insulin Therapeutics	68 students	2 hours
	Biguanides, Sulfonylureas, and TZDs	71 students	2 hours
	GLP-1 agonist, DPP4 Inhibitors, SGLT2 inhibitors		
	Diabetes Complications		
	Diabetes Team Based Learning Activity 1		
	Diabetes Team Based Learning Activity 2		

PHA 540: Comprehensive Diabetes Management

Elective 3-credit course for professional year 2 and 3 students

2022-2016	Review of oral diabetes agents place in therapy	24 students	1.5 hours
	Review of Insulin		
	Interprofessional Communication		

PHA 502: Pharmacy Care Lab VI

Required 1-credit course for professional year 3 students

2022-2018	Pennsylvania Pharmacy Care Network (PPCN) Certification	72 students	9 hours
	APhA Immunization Program Slides	72 students	3 hours
	APhA Immunization Program Demonstration	72 students	9 hours
2017-2016	Device Demonstration	72 students	3 hours
	Health Literacy		
	Patient Counseling/Motivational Interviewing		
	Pharmacists Patient Care Process Assessment		
2022-2016	APhA Immunization Program Slides	72 students	3 hours
	APhA Immunization Program Demonstration	72 students	9 hours

PHA 425: Self-Care and Dermatology

Required 3-credit course for professional year 2 students

2022-2017	Eye and Ear Disorders	72 students	2 hours
	Glaucoma		
2016	Eye and Ear Disorders	74 students	2 hours
	Glaucoma		
	Wounds and Burn Care		
	Antifungals: Feet and Vaginal		

	Scaly Dermatoses		
	Atopic and Contact Dermatitis		
	Insect Bites and Pediculosis		
	Hemorrhoids		
2015	Insect Bites and Pediculosis	71 students	2 hours
	Contact Dermatitis		
	Sunburns		

PHA 536: Principles of Advanced Community Pharmacy Management

Course Coordinator

Elective 2-credit course for professional year 2 and 3 students

2021-	Mission and Vision Statements	9 students	1.5 hours
2016	Community Pharmacy Collaborations	11 students	1.5 hours
	Analyzing the Market, Layout, Marketing		
	Screenings in a Community Pharmacy		
	Immunizations		
	Pharmacy Management/ Human Resources		
	Career Planning		

PHA 503: Longitudinal Care Lab II

Required 1-credit course for professional year 3 students

2020,	Service-learning experience for students	6 students	1.5 hours
2016-			
2015			

PHA 301: Pharmacy Care Lab II

Required 1-credit course for professional year 1 students

2023-	Physical Assessment - Blood Pressure	68 students	3 hours
2021			

Didactic Teaching - Guest Lecturer

University of Pittsburgh, School of Pharmacy

PHARM 5805: Community Pharmacy Management

Elective 3-credit course for professional year 3 students

2013-	Community Pharmacy Residency	~70 students	2 hours
2018			

PROFESSIONAL SERVICE

American Pharmacists' Association (APhA)

Submitted Grants Reviewer	2018-present
Submitted Posters Reviewer	2017-present
Faculty Club Advisor	2017-present
New Practitioner Membership Engagement Standing Committee	2016-2019
Immunization Faculty Advisor	2015-present
New Practitioner Mentor	2014-2017

American Association of Colleges of Pharmacy (AACP) - Academia-CPESN Transformation (ACT)

Community Pharmacy Student Scholars Leaders Program collaborative workgroup	2023-present
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Experiential Learning workgroup	2020-present
Diabetes Management in the Community – Masterclass Instructor	2019-2020
Hypertension Management in the Community – Masterclass Instructor	2019-2020
Wilkes University School Champion	2019-present

Lambda Kappa Sigma (LKS)

Faculty Advisor	2016-2019
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Pennsylvania Pharmacists Association (PPA)

Diabetes Prevention Program (DPP) – Dept. of Health Grant, State Mentor	2019-present
Conference Committee Chair	2019-2021
Diabetes Prevention Program (DPP) Toolkit Lead Creator	2019-2020
Board of Directors – Academia Representative	2017-2021
Diabetes Self-Management Education and Support (DSMES) – Dept. of Health Grant, State Mentor	2017-present
Pennsylvania Mentor Collaborative Group (patient care toolkits)	2017-present
Diabetes Student Competition Steering Group	2016-2021
Partnership for Individual Recruitment and Retention (Membership)	2015-2019
Submitted Posters Reviewer	2015-present

Pennsylvania Pharmacists' Care Network (PPCN)

Lead Trainer	2022-present
Summer PPCN Intern Program Subject Matter Expert – Community Partners	2021-present
Flip the Pharmacy Coach [18 pharmacies]	2019-present

Lehigh Valley Pharmacists' Association (LVPA)

Immediate Past President	2022-2023
President	2021-2022
President-Elect	2020-2021
Secretary	2018-2020
Board of Directors	2016-2018

UNIVERSITY AND DEPARTMENTAL SERVICE

Wilkes University Service

Strategic and Long-Range Planning Committee (SLRPC)	2023-present
Committee for Academic Initiatives and New Ventures	2020-2021
Academic Planning Committee	2017-2021

School of Pharmacy Service

Assessment Committee	2020-2023
Student Affairs Chair	2017-2018
Student Affairs Committee	2016-2017

Department of Pharmacy Practice Service

Department Personnel Committee, Chair	2023
Department Personnel Committee	2021-present
OSCEs Working Group	2019-2023
Search Committee Co-Chair– Community, Transitions of Care and Ambulatory Care Faculty	2018-2019
Search Committee – Ambulatory Care Faculty	2015-2016

MEDIA APPEARANCES

Community Action: Lehigh Valley – Community Collaboration <i>Interview at Community Action Lehigh Valley</i>	2022
How to: A Guide for Launching HbA1c Point-of-Care Testing <i>Interview for Drug Topics</i>	2022
Changing the Face of Community Practice <i>Cover Story for America's Pharmacist Magazine</i>	2022
Engaging Student Pharmacists in Community Pharmacy Practice Transformation <i>Beyond the Sig: Prescription for Transformative Pharmacy Care Podcast</i>	2019
You're taking OTC medication <i>Diabetic Living Magazine</i>	2019
Educating people about vaccinations Taped Vaccine Expert Panel, WBRE	2019
Vitamins and Supplements for People with Diabetes Phone Interview with Allison Tsai, Diabetes Forecast	2018
Nicole Pezzino was named Distinguished Young Pharmacist The Times Leader	2017
Wilkes University Professor Tapped for National Pharmacy Research Program In person Interview with Mark Guydish, The Times Leader	2017
Becoming a CDE Can Help Make a Difference: How becoming a certified diabetes educator can improve lives Phone Interview with Christine Blank, Drug Topics	2018
Mark Hiller: Colonels ConnectRx Taped Live Interview, WBRE	2017
Ryan Leckey Live: Role of a Pharmacist and ColonelsConnectRx Taped Live Interview, WNEP	2017
Ryan Leckey Live: Proper Medication Disposal Taped Live Interview, WNEP	2017
Wilkes Pharmacy Students Hold Health Fair at Weis in Nanticoke Print Interview, The Times Leader	2016
Pharmacists as Leaders Print Interview, The Times Leader	2016
Heart Health: Advancements & Research Taped Interview, WVIA - Call the Doctors TV Show	2016
Ryan Leckey Live: Reducing Medication Costs and Medicare Enrollment Taped Live Interview, WNEP	2015

LICENSURE

Registered Pharmacist, PA (RP448667)	2014-present
Registered to Administer Injectables, PA (RPI008549)	2014-present

HONORS AND AWARDS

Lambda Kappa Sigma Distinguished Young Pharmacist Award	2022
Wilkes 7 th Annual Student Research- Top Clinical Award	2019
Pharmacists' Mutual Distinguished Young Pharmacist	2018
Wilkes University Outstanding New Faculty Award	2018
Wilkes 6 th Annual Student Research- Top Clinical Award	2018
Pennsylvania Top Ten Under Ten Pharmacist Award	2017
Lambda Kappa Sigma Spotlight	2017
Phi Lambda Sigma Nominated Honorary Member	2017
APhA New Practitioner Spotlight	2016
Nominee for Wilkes Innovations in Teaching	2016

PROFESSIONAL AFFILIATIONS

Pharmacy Quality Alliance (PQA)	2019-present
Academia-CPESN Transformation Pharmacy Collaborative (ACT-CPESN)	2019-present
Pennsylvania Pharmacists' Care Network (PPCN) / Community Pharmacy Enhanced Services Network (CPESN)	2019-present
American Society of Health System Pharmacists (ASHP)	2019-present
American College of Clinical Pharmacy (ACCP)	2017-2018
Phi Lambda Sigma (PLS)	2017-present
Rho Chi Honor Society	2016-present
Lehigh Valley Pharmacists' Association (LVPA)	2016-present
American Association of Colleges of Pharmacy (AACP)	2015-present
North Carolina Pharmacists' Association (NCPA)	2014-2016
American Pharmacists' Association (APhA)	2010-present
Lambda Kappa Sigma (LKS)	2010-present
Pennsylvania Pharmacists Association (PPA)	2010-present